



THE WESTPORT CLUB

*relax with us*

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# Westport Rewards

## TERMS + CONDITIONS

5 August, 2016

1. The Promoter is Mingara Recreation Club Ltd ABN 81 001 662 648 t/as The Westport Club.
2. 'Westport Rewards', is The Westport Club's Membership Rewards Program. It is only open to financial ordinary, special, life and provisional members of The Westport Club (the Club). However, the promotion is not open to any member whilst their membership is suspended.
3. The following persons are not eligible to participate in Westport Rewards or win;
  - a) *Club Officers; executives and their families; other employees – Club Directors, auditors; Club Executives (and the immediate family of any executive); other Club employees;*
  - b) *Contractors directly involved in the promotion, and families – Officers and employees of suppliers or contractors to the Club, who are directly involved in any aspect of the promotion (and the immediate family or any of them);*
  - c) *People who work on the Club's premises owned or leased by the Club, who are employed by any of the licensees or lessees of the Club;*
  - d) *People working at the Club at the time – Persons employed by any other supplier or contractors of the Club who at or about the time of a particular draw, are on the Club's premises in that capacity as such an employee.*
4. The use of the Westport Rewards Membership Card by the Club's members indicates acceptance of the terms and conditions of the Westport Rewards Program as amended from time to time.
5. Reward Points will only be issued to the member who is the rightful holder of the Westport Rewards Membership Card.
6. All Club members are responsible for notifying the Club of any change of address details, lost or stolen cards or any misuse of their Westport Rewards membership card as defined in these terms and conditions. The Club is not responsible for and will accept no liability for, the misuse of lost or stolen cards.
7. All members will be assigned a membership number. This number will be used for member identification and authentication purposes.
8. At the time of joining, all members are required to have a photo taken for inclusion on their Westport Rewards membership card. This assists with identification and authenticity.
9. Membership may be cancelled/refused at any time at the Club's discretion.
10. Membership cards must be signed on the back by the member at the time of issue.

## **EARNING + SPENDING REWARD POINTS**

11. To earn Rewards Points you must present your Westport Rewards Membership Card at the time of a cash transaction at any specified point of sale within the Club or ensure your card is correctly inserted into a gaming machine console during play.
12. The following areas are excluded from the Westport Rewards Program, and therefore Reward Points will not accrue on purchases made using EFTPOS, credit card or cash withdrawals from ATM machines, Bingo, Charity Cash Housie, Sub-Club Raffles and Event Centre bookings (for business functions and events).
13. Rewards Points can be used to purchase products and services at: Aqua Restaurant, Jimmy's Bar & Lounge, Rewards Shop and Hastings Coffee Co., and to purchase retail gift cards from the Cashier.
14. Reward Points will be cleared annually at close of business on 31 December.
15. Purchase of products and services using part-points and part-cash is permitted, points will only be issued for the cash component of the transaction.
16. Only cash transactions are eligible to earn Reward Points (not credit card, EFTPOS or Cheque / Money Order transactions).
17. The Club may at its discretion nominate and amend from time to time various uses, benefits and offers for redemption of points.
18. The Club reserves the right to withdraw any redemption offer at any time without notice and will not be held liable in any way in relation to the withdrawal or unavailability of a particular benefit or redemption item which may have been displayed, promoted or advertised.
19. Photo identification, signature, date of birth verification and PIN entry must be produced upon request when claiming or redeeming any benefits or offers associated with Reward Points.
20. The rate of accrual of points is determined solely by the Club and may change at any time without notice.
21. To accrue points through point of sale and redemption purchases, 1 point will be issued for every \$1.00 cash spent. Points will be given on rounded dollar amounts only, with the balance accruing until additional points make up to a rounded dollar.
22. Points will be issued for gaming play based on 1 Reward Point for every \$5 of gaming turnover for Bronze level, \$4.50 for Silver level, \$4.00 for Gold level, \$3.70 for Platinum level, \$3.40 for Diamond level.
23. To be eligible for points and associated rewards the member must insert their card into the gaming machine console and ensure it has been accepted for play and that points are accruing during their play.
24. The Westport Club will not be liable in any way in relation to the unavailability of points of any description which fail to accrue as a result of malfunction, operator fault, misrepresentation or any other reason beyond the knowledge or control of The Westport Club.
25. The Westport Club reserves the right to adjust points where points have accrued as a result of malfunction, operator fault, misrepresentation or any other reason beyond the knowledge or control of The Westport Club.
26. Reward Points can be used for purchases and other benefits as offered from time to time and have a value of 1 point = 1 cent (100 points = \$1.00).
27. Rewards Points cannot be traded, transferred, sold or assigned, except in accordance with these Terms and Conditions.
28. Rewards Points, Westport Rewards, The Westport Club's Rewards, the Westport Rewards Membership Card, Relax With Us are brand names, which are owned, operated and administered by the Club.
29. Information on how to enter forms part of the promotion conditions.

Full terms and conditions are available from [www.thewestportclub.com.au](http://www.thewestportclub.com.au) or from Reception.

## **CARD-BASED GAMING**

30. All persons who play gaming machines in this Club agree they do so subject to conditions of gaming machine play and the following rules which shall be the terms and conditions for use of card-based gaming at The Westport Club.
31. If you do not agree to these terms and conditions, you must not play the gaming machines or use the card-based gaming functions.
32. The decision of the Club as expressed by its officers and/or employees as to the interpretation of these rules shall be final.
33. The Club, by law, can only issue one Membership Rewards Card per person. The person must be over 18.
34. If your card is lost or stolen, you must immediately report this to the Club. A replacement card will be issued once you have completed the necessary declaration form required by the Club.
35. You must not have more than one player account open at this Club at any one time.
36. The security of money in player accounts is the responsibility of both the Club and the account holder.
37. The government and its agencies take no responsibility for any losses that might occur from the account.
38. The account holder is solely responsible for ensuring that their personal identification number (PIN) is kept confidential and that no other person has access to the account holder's player card.
39. The account holder is liable for any losses that might arise from, or in connection with, the account holder's failure to comply with such responsibilities.
40. The account holder may at his/her discretion set a weekly account limited by written request to the Club.
41. The setting of a weekly account limit may also include arrangements for the deactivation of the account card.
42. If a weekly account limit is set the player may alter the limit by written request to the Club. If the player wishes to decrease the weekly account limit, the decrease will take effect within 24 hours of the request being received. If the notice is to increase the weekly account limit, the increase will not take effect until 48 hours after the notice is given to the Club. Such requests are required in writing to the Club.
43. By participating in card-based gaming at The Westport Club, you agree and are bound by these terms and conditions, as may be varied by the Club's member notice board.
44. Monthly player activity statements are available on request, if the account has been active, such statements are free of charge. If a player requires a copy of previous activity statements, a charge may apply.
45. You have the option of whether or not you wish to participate in card-based gaming at The Westport Club at any time. If you do not wish to participate, please notify the Club in writing immediately.
46. The Club takes no responsibility for any losses the player incurs as a result of playing gaming machines at the Club whether by coin, cash or player card. The player acknowledges that certain linked jackpots may be electronically transferred to a winning machine's credit meter.
47. You are bound to these terms and conditions upon signing The Westport Club's Membership Application Form. These terms and conditions are deemed to have been accepted and will be binding on a member upon them signing a membership activation form and upon the first use of their Westport Rewards membership card.

### **INVITATION TO EXCLUSIVE DIAMOND EVENTS AND PROMOTIONS**

48. Qualifying members may be invited to exclusive events throughout the year. These events are invitation only to the qualifying Diamond member.
49. Exclusive Event numbers are limited and may be booked out prior to the RSVP date. Members are encouraged to respond to invitations early to avoid disappointment.
50. In the event that an event is booked out, the member's invitation becomes invalid. The Westport Club accepts no liability where an event is booked out and invited members are unable to attend.
51. Invitations are not transferable or redeemable for cash or alternative products.

### **INVITATION TO PLATINUM EVENTS AND PROMOTIONS**

52. Qualifying members may be invited to exclusive events throughout the year. These events are invitation only to the qualifying Platinum or Diamond member.
53. Exclusive Event numbers are limited and may be booked out prior to the RSVP date. Members are encouraged to respond to invitations early to avoid disappointment.
54. In the event that an event is booked out, the member's invitation becomes invalid. The Westport Club accepts no liability where an event is booked out and invited members are unable to attend.
55. Invitations are not transferable or redeemable for cash or alternative products.

### **COMPLIMENTARY SOFT DRINK**

56. Qualifying Diamond members are entitled to complimentary soft drink post mix from the gaming area only. This service is for members only and does not extend to members guests or family.

### **COMPLIMENTARY ESPRESSO AND GOURMET TEA**

57. Qualifying members (Diamond & Platinum) are entitled to complimentary espresso coffee and tea products from the gaming area only. This service is for members only and does not extend to members guests or family.
58. Members can order these products through the service request buttons located on gaming machine consoles.
59. Members will be required to provide their membership card as identification to receive the complimentary product upon ordering.
60. The Club reserves the right to withdraw any redemption offer at any time without notice and will not be held liable in any way in relation to the withdrawal or unavailability of a particular benefit or redemption item which may have been displayed, promoted or advertised.
61. Offer excludes liquor coffee and is not transferrable for other beverages or cash.

### **INVITATION TO GOLD EVENTS AND PROMOTIONS**

62. Qualifying members may be invited to exclusive events throughout the year. These events are invitation only to the qualifying Diamond, Platinum and Gold member.
63. Exclusive Event numbers are limited and may be booked out prior to the RSVP date. Members are encouraged to respond to invitations early to avoid disappointment.
64. In the event that an event is booked out, the member's invitation becomes invalid. The Westport Club accepts no liability where an event is booked out and invited members are unable to attend.
65. Invitations are not transferable or redeemable for cash or alternative products.
66. Additional invitations may be issued at the discretion of the venue.
67. The Club reserves the right to withdraw any redemption offer for event at any time without notice and will not be held liable in any way in relation to the withdrawal or unavailability of a particular benefit or redemption item which may have been displayed, promoted or advertised.

### **AUTOMATIC ENTRY INTO THE WESTPORT CLUB'S MEMBERS' DRAW**

68. Eligible financial members (Ordinary, Special, Life and Provisional) are automatically entered into The Westport Club's Members' Draw promotion. Members must be inside the Club premises at the time of the draw and have 4 minutes to claim their prize by presenting themselves and appropriate identification to the Reception Desk. Please see full terms and conditions of this promotion at the Reception Desk or on the clubs website [www.thewestportclub.com.au](http://www.thewestportclub.com.au).
69. Members are bound by the terms and conditions from promotions as approved by the NSW Office of Liquor Gaming and Racing.

### **10% DISCOUNT ON SELECTED FOOD + BEVERAGE**

70. Members are able to receive discounted food and beverage by presenting their membership card at the start of their transaction at participating outlets within The Westport Club.

### **EXCLUSIVE DIAMOND UPGRADE REWARD**

71. Members moving into the Diamond level of Westport Rewards for the first time within a 12-month period, are entitled to a unique, non-specified upgrade reward in the form of a gift.
72. The Westport Club cannot guarantee that each member moving into the Diamond tier will receive the same upgrade reward, however the monetary value of the upgrade reward will be equivalent.

### **SPECIAL BIRTHDAY DINING REWARD**

73. All members are entitled to a special birthday dining reward to use at Aqua at The Westport Club
74. The dining reward can be used to buy food and drinks in Aqua and, if necessary, extra funds supplied by the member, can be used in addition to the birthday dining reward. The reward is not redeemable for cash and no credit or change will be given on the unused portion of the reward.
75. Diamond members receive a \$50 dining reward, Platinum members receive a \$25 dining reward, Gold members receive a \$20 dining reward, Silver members receive a \$15 dining reward and Bronze members receive a \$10 reward.
76. Members will be notified via email (or post if no email address is supplied), near the time of their birthday letting them know that their birthday dining reward is ready to be redeemed at the Club.
77. Members have 90 days to redeem their birthday dining reward at the Club before it expires.

### **EXCLUSIVE CHRISTMAS GIFT**

78. All members who are in the Diamond level in the month of December each year will receive a gift from the Club. The gift will be the same for each Diamond member or the Club will give individual gifts to each Diamond member with the equivalent monetary value.

### **TURBO REWARD POINT ISSUE RATE**

79. From the Silver level to Diamond level, an accelerated reward point issue rate will apply. A 10% accelerated rate for Silver members, 20% for Gold members, 26% for Platinum members and 32% for Diamond members. The percentage increase is calculated by using the Reward Point issue rate of Bronze members.

### **PURCHASE RETAIL GIFT CARDS WITH REWARD POINTS**

80. Members can purchase retail gift cards using their reward points in the Club. Coles Group & Myer and Woolworths Wish gift cards are available to purchase.